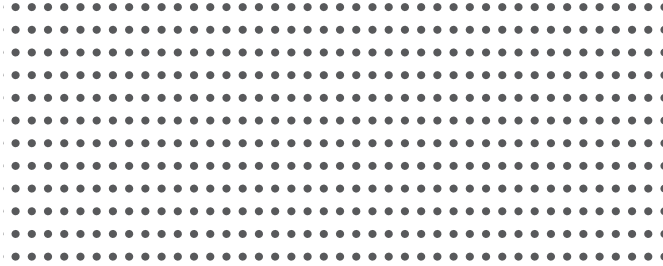


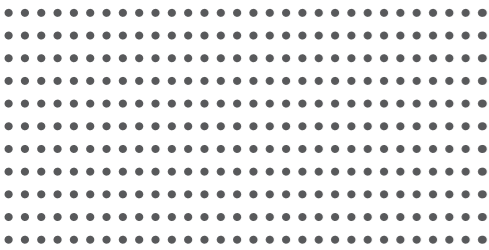
THE
HEATEDGLASS
GROUP





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WELCOME

“luxury without limitation”

The Heated Glass Group was formed because we wanted to offer something new, exciting and innovative to the UK market. Both have a track record of excellent customer service from previous careers and both had experience of offering all of the solutions you see in our portfolio today to the UK and European market. So with their skills and knowledge combined they turned to 'Operational Efficiency' and its pivotal description of quite simply 'doing what your competition do, only doing it better'. Knowing our industry, our competitors and of course knowing our customer needs, we set about forming THGG®. A business that listens to the customer needs and offers advice based on the 'Best' solution, not the most profitable,

whilst aiming to make the customer experience as enjoyable and easy as possible. We decided to get heavily involved in the manufacturing process of some of our product range, suggesting tweaks and changes based on feedback from customers, showroom, designers and architects. Most of our products are manufactured here in the UK, meaning higher quality standards are met, quicker manufacturing times offered, excellent customer service given and peace of mind for the individual. The products you are about to see are aesthetically pleasing, easy to maintain, cost efficient and unique in terms of design and function. *I am sure they will offer as much excitement and inspiration to you as they do for us...*

www.theheatedglassgroup.co.uk



APPLICATIONS INCLUDE:

COMMERCIAL

Walk on roof lights, Shop front,
heated glass floors

HOSPITALITY

Wine chillers, windows, doors, walk
on glass floors, restaurants, pubs, bars.

INDUSTRIAL

Additional heat source in factory
windows and doors, protective
screens for machinery

RAIL

Waiting rooms, train windows,
and café areas.

MARINE

Ideal for boats, ships and yachts.

RETAIL

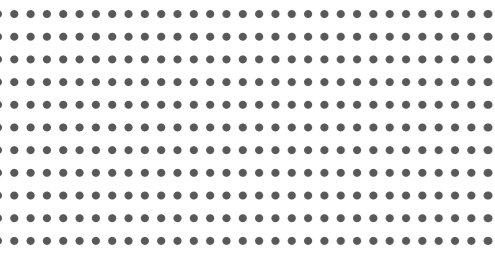
Shops, café, restaurants.

HIGH END DOMESTIC

Glass box extension, glass archway,
green house, swimming pool cover,
spas, gyms, bathrooms and homes
window and doors.



HEATEDGLASS



HEATED GLASS

“contentment & warmth”

INTRODUCTION

THGG heated glass is a revolutionary product that offers electronically invisible warmth (radiant heat) direct from windows and doors. This heat can be used as a top up on conventional heating or act as a sole heat source eliminating the need for air conditioning units and radiators.

This exquisite heated product offers significant versatility, extremely high heat efficiencies, invisible warmth and is maintenance free, thus making it simple to run, easy to control and perfect for the home.

THGG heated glass can be topped up with feed tariffs from solar panels offering you an even more cost effective solution.

THGG heated glass can be used with a variety of framing options, from UPVC, timber, aluminium and steel frames. Additional specialist framing details are also available upon request.

www.theheatedglassgroup.co.uk



FEATURES & BENEFITS

THGG heated glass offers versatility and functionality. It can be used as a sole heat source to heat the home or to take the chill from large windows spaces.

Our heated glass is perfect for condensation areas meaning you don't need ventilation systems maintaining your windows transparency and cleanliness. Heated Glass doesn't have any visible wires or moving parts which makes it is easy to maintain and easier to clean, thus making it ideal for home use.

The heat produced from THGG heated glass is radiant heat. Radiant heating is a technology for heating indoor and outdoor areas. Heating by radiant energy is observed every day, the warmth of the sunshine being probably the most commonly observed example. Radiant heating as a technology is typically more narrowly defined. It is the method of intentionally using mostly the principles of radiant heat to transfer radiant energy from an emitting heat source to an object. Designs with radiant heating are seen as replacement for conventional convection heating.

LETS GET TECHNICAL

There are no resistance wires in electrically heated glass. The function is based on features of regular low-e glass whose metal oxide coating is semi conductive and heats up like a conventional resistor when electric current is fed to it. The electrodes carrying the current are positioned in the edge of the sealed unit, thus concealing them from sight.

APPLICATIONS INCLUDE:

COMMERCIAL

Office & boardroom partition screens,
doors, sliding/folding doors, windows,
roof-lights.

HOSPITALITY

Hotel room privacy screen,
bathroom/bedroom privacy screen,
external windows, doors, conference
center windows & roof-lights, bar &
restaurant screens, toilet cubicles,
balustrades and balconies.

SECURITY

Cell doors and windows, vision
panels, entrance foyer, teller & cash
counting screens.

INDUSTRIAL

Machinery screening, roof-lights,
doors, components.

RAIL

Driver privacy & security screens.

RETAIL & SHOWROOM

Projection windows, vanity screens,
feature screens.

PROJECTION

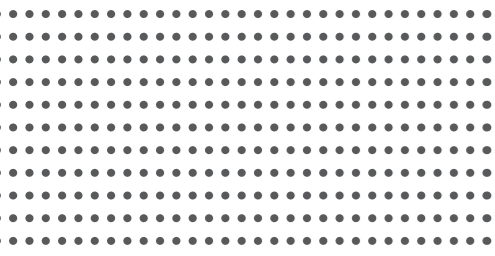
Internal or External high resolution
rear projection screens.

HIGH END DOMESTIC

Screens, windows, doors, roof-lights,
sliding/folding doors.



PRIVACY **GLASS**



PRIVACY GLASS

“ intelligent
glass at your
fingertips ”

INTRODUCTION

THGG Privacy glass is a combination of elegance and intelligence fused with imagination. Our Privacy Glass offers instant privacy, clarity, and communication with the simplest of touches. The flexibility of THGG Privacy glass means this product is a designer's dream, with almost any shape, size, tint, and shade available the product's versatility is endless. THGG Privacy Glass is easy to install and can be used in a variety of expansive applications, making it the perfect choice for product specifiers.



FEATURES & BENEFITS

THGG Privacy Glass can be used in a variation of applications; it acts as great room dividers, wet room screens, projection screens, partitions, internal and external windows, doors, and wall's giving instant privacy or clarity at your fingertips. We currently offer the largest panel sizes in the UK 1,520mm x 3,200mm with tests currently taking place for larger panels. The glass and film can be cut to almost any size and any shape. Thickness starts from 10mm up to 55mm and can be used in double and triple glazed units for both internal and external use.

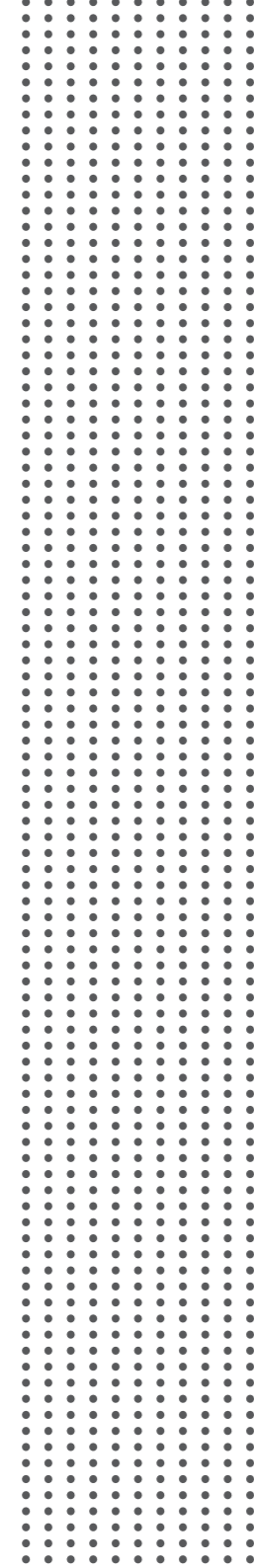
CONTROLS AVAILABLE

- Wall switch
- Remote control
- Movement sensor
- Timer
- Door lock

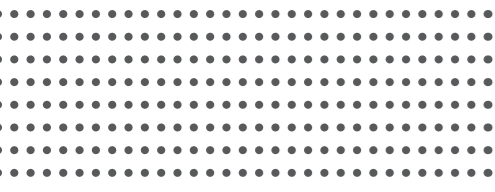
LETS GET TECHNICAL

Two sheets of extra-clear glass encapsulate a liquid crystal film "sandwiched" between two EVA interlayer films.

The film is constituted by two plates of polyethylene terephthalate (PET) films coated with a transparent metallic deposit and laminated together thanks to a very fine layer (a few microns) of liquid crystal gel. When a +/- 50 volt current (50 Hertz) is switched on by lateral copper electrodes, the liquid crystals orient themselves in the same direction; the initially frosty film is instantly transparent. In its "off" state of translucency, THGG privacy glass constitutes an ideal rear-projection screen.



**SWITCHABLE GLASS
SHOWER SCREENS**



SWITCHABLE GLASS SHOWER SCREENS

“ Privacy at your
discretion ”

INTRODUCTION

THGG Switchable Glass Shower Screens are a unique concept offering the feeling of space through transparency while at the same time offering you privacy and security in an instant.

These contemporary switchable glass screens are perfect for luxury bathrooms, wet rooms, changing facilities, spas, saunas, and beauty rooms.

FEATURES & BENEFITS

THGG Switchable Glass Shower Screens are available in almost any size and tint. These screens have a PLCD film bonded between two pieces of glass, sealed and finished so there are no areas for moisture to gather.

CONTROLS AVAILABLE

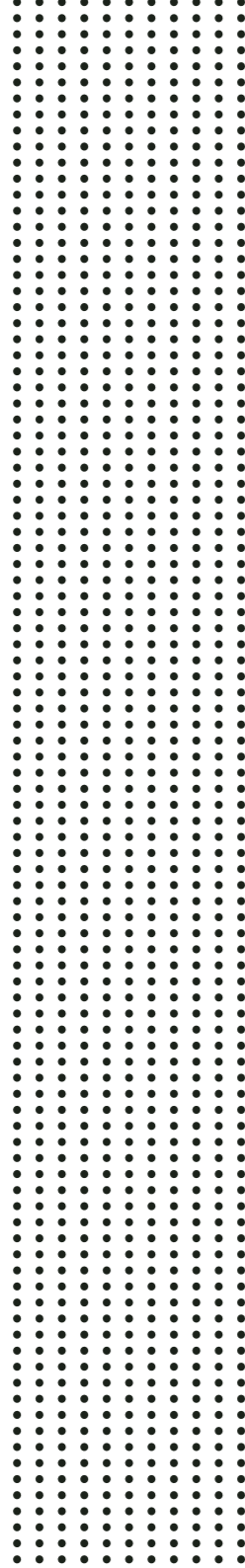
- Wall switch
- Remote control
- Movement sensor
- Timer

LETS GET TECHNICAL

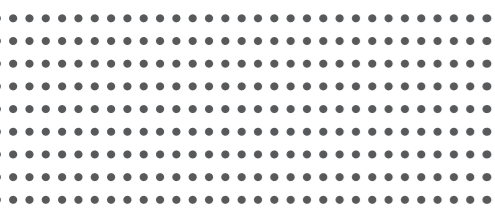
The technology behind the THGG switchable glass shower screens is exactly the same as the THGG privacy glass with a small addition of a specialist spray/coating on the glass. This coating is applied due to the product being in high condensation and moisture areas and acts as a second skin.

www.theheatedglassgroup.co.uk





THERMOVITRADIATOR



THERMOVIT RADIATOR

“simplicity &
technology combined”

INTRODUCTION

The Thermovit Clear Glass Radiator is aesthetically pleasing as well as discreet.

The radiator is made entirely from glass-with no visible heating element or unattractive buzz bar. The Thermovit is simple in form, functional in use, innovative in technology and design.

The Thermovit clear glass radiator offers superb interior comfort and modern design for any room in the home where fast efficient heat is needed.

The Thermovit is also available as a mirror, boasting identical manufacturing and design with a contemporary mirror finish.

www.theheatedglassgroup.co.uk



APPLICATIONS & BENEFITS

The THGG Thermovit is great for a discreet heating, due to its transparency it is suitable for any room or setting. It won't cover up expensive furnishings, wall paper or unique paints and décor. Often used to heat modern living spaces the THGG Thermovit is very popular in living rooms, hall ways and of course bathrooms.

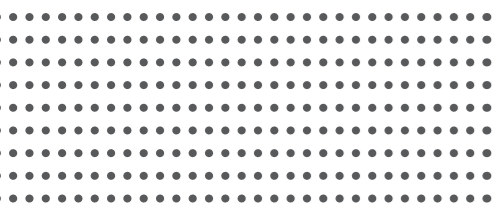
LETS GET TECHNICAL

Heat is created by the electrically conductive neutral coating on one of the glass surfaces facing the laminated interlayer. Electricity is sent across this coating and this generates radiant heat because of the resistance the electricity has to work against.

ACCESSORIES

The clear or mirrored glass radiator is available with a variety of fixings. You can choose from wall mounted and floor mounted fixings. These come in both chrome and stainless steel. The mirror and clear radiators can be purchased with standard on / off switches or can be controlled by an intelligent thermostat controller.

The other accessory that is essential if you plan to use the radiator for drying towels is the retro fit towel rail. The towel rails are available in stainless steel or a chrome finish. Multiple towel rails are available.



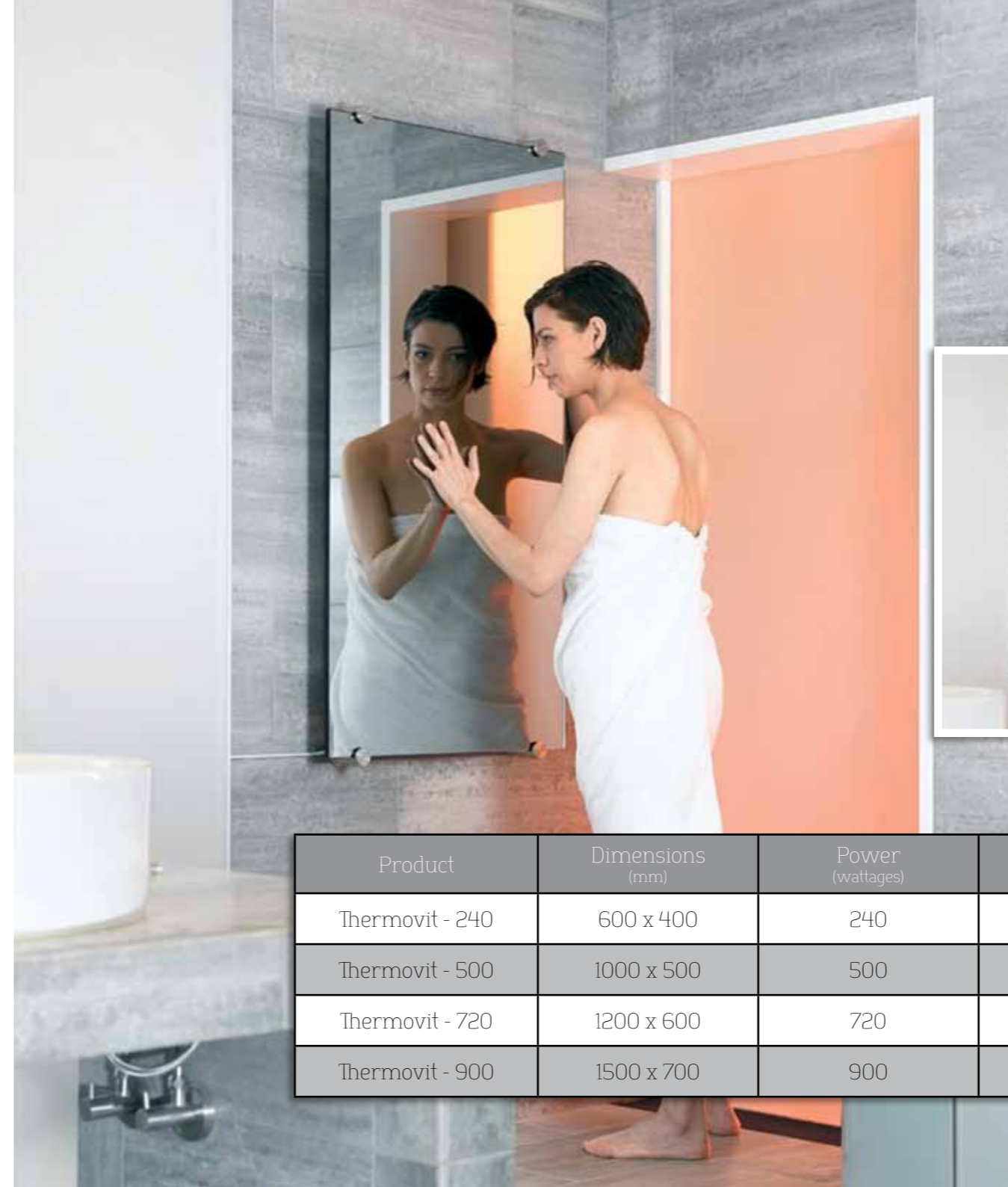
THERMOVIT

MIRROR RADIATOR

“Beauty, practicality
& functionality”

THERMOVIT MIRROR

The Thermovit Mirror Radiator is aesthetically pleasing as well as discreet. The radiator is made entirely from glass—with no visible heating element or unattractive buzz bar. The Thermovi Mirror is simple in form, functional in use, innovative in technology and design. The Thermovit Mirror radiator offers superb interior comfort and modern design for any room in the home where fast efficient heat is needed.



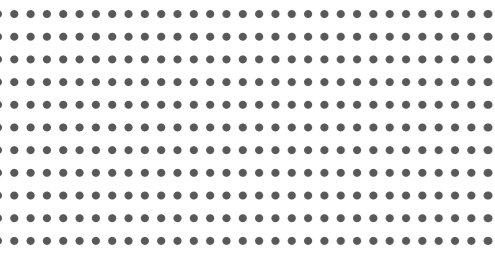
LET'S GET TECHNICAL

Heat is created by the electrically conductive neutral coating on one of the glass surfaces facing the laminated interlayer. Electricity is sent across this coating and this generates radiant heat because of the resistance the electricity has to work against.

Product	Dimensions (mm)	Power (wattages)	Design (mirror or clear glass)	Weight (kg)	1 radiator will heat up to:
Thermovit - 240	600 x 400	240	Optional	7.5	6m ²
Thermovit - 500	1000 x 500	500	Optional	15.5	10m ²
Thermovit - 720	1200 x 600	720	Optional	22	16m ²
Thermovit - 900	1500 x 700	900	Optional	32	21m ²

VASSORADIATOR





THE VASSO

available in standard & custom colours to match your interior...



INTRODUCTION

The Vasso Glass Radiator offers elegance, style and versatility with a slimline finish it sits virtually flush to the wall. The Vasso range offers a discreet yet contemporary look that suits any room design.

The Vasso does not have any visible fixings or wires making it perfect for the home. These high-quality products are intended mainly for the heating of modern interiors and areas where great emphasis is laid on design purity and functionality.

The Vasso does not have any moving parts i.e motors, pumps that may be found in other heating systems, all of the power used by the radiator is converted to heat and therefore they can be described as being 100% energy efficient.

APPLICATIONS & BENEFITS

The Vasso glass radiator is the slimmest glass radiator available on the UK market today.

The Vasso is available in a range of sizes and comes in a range of standard colours; we can also spray the glass in any RAL colour, all we need is a 4 digit RAL number.

Popular places for hanging the radiator are Kitchens, kitchen islands, living spaces, hall ways, bedroom and other areas that struggle for high heat outputs.

LETS GET TECHNICAL

The surface temperature of the radiator is regulated to 70c and once at this temperature is reached the power is thermostatically switched off. The glass surface then cools to around 55c before the thermostat closes to reheat the radiator. This cycle controlled by the thermostat provides an effective heating solution and in tests a 350 Watt towel radiator has demonstrated running costs of less than 2p per hour.



“ simple, sleek
stunning ”

ACCESSORIES AVAILABLE

We have a range of controls options available for the Vasso Glass Radiator varying from standard timers to wireless controlled thermostats that can be synchronized with ipads and mobile phones.



Product	Dimensions	Distance from wall (mm)	Weight (kg)	Wattage	BTU (British Thermal Units)
Vasso 300	400x600x6	30	10	300	1023
Vasso 600	800x600x6	30	20	600	2047
Vasso 900	1200x600x6	30	30	900	3070
Vasso1250	1600x600x6	30	40	1250	4265





QUANTUM RADIATOR

INTRODUCTION

The Quantum glass radiator is a creative minds dream, with its slimline finish and specialist manufacturing design we can print any image, picture, art work or even photograph on the radiator. Making this completely bespoke to every customer. The Quantum is available in a range of colours; however we can match to any RAL colour you require matching tiles, paint colours, splash backs and even wall paper designs.

APPLICATIONS & BENEFITS

The Quantum is great for personalising any room; we can print any image, graphic, photograph and even wall paper design on the glass making it perfect and bespoke to each customer. The product can be hung

vertically or horizontally depending on the customer specification.

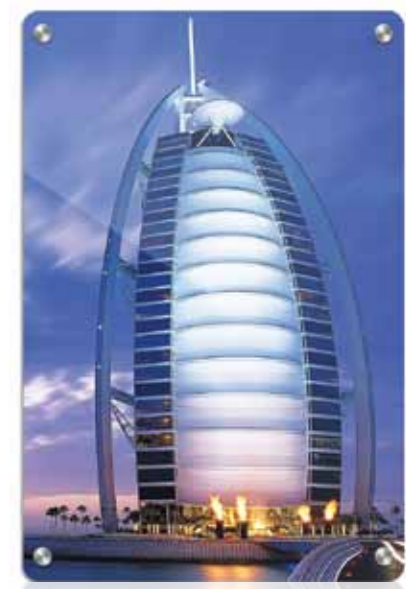
LET'S GET TECHNICAL

Since there are no moving parts i.e motors, pumps etc that may be found in other heating systems all of the power used by the radiator is converted to heat and therefore they can be described as being 100% energy efficient. The surface temperature of the radiator is regulated to 70c and once at this temperature is reached the power is thermostatically switched off. The glass surface then cools to around 60c before the thermostat closes to reheat the radiator. This cycle controlled by the thermostat provides an effective heating solution and in tests a 350 Watt towel radiator has demonstrated running costs of less than 2p per hour.

The standard to which the radiators will be certified is EN60335 and CE marked accordingly. For use in bathroom zone 1 areas an IP rating of IP56 is required which the glass models easily exceed.

ACCESSORIES AVAILABLE

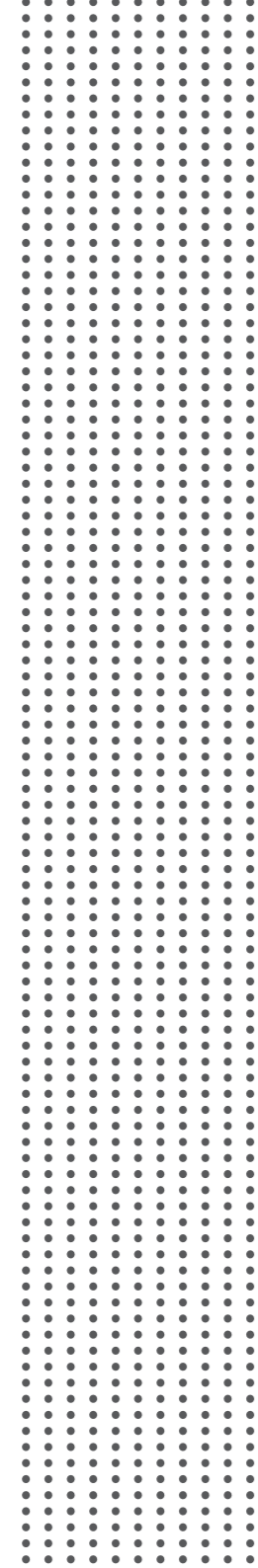
The Quantum Glass Radiator is manufactured so that it is possible to inter change the front glass panel; if you change the room décor or update an image then you can purchase a replacement piece of glass from us quite simply. The Quantum is available with or without a towel rail.



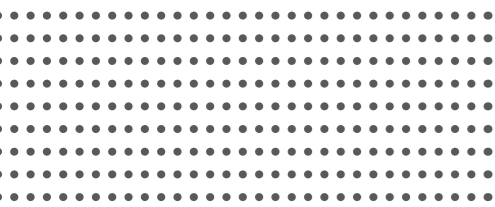
Add *any* image to give your QUANTUM a personal touch...
(also available in standard colours)



Product	Dimensions	Distance from wall (mm)	Weight (kg)	Wattage	BTU (British Thermal Units)
Quantum 300	400x600x6	50	10	300	1023
Quantum 600	800x600x6	50	20	600	2047
Quantum 900	1200x600x6	50	30	900	3070
Quantum 1250	1600x600x6	50	40	1250	4265



DESIGNER
ART GLASS
RADIATORS



DESIGNER RADIATORS

“ Conventional heating,
Contemporary look ”

INTRODUCTION

Designer Art Glass Radiators from THGG are a completely new innovation in radiator design. We combine the functionality of a conventional radiator with the enrichment of a variety of stunning images, limited only by the imagination. Using up to date printing techniques we are able to offer interchangeable glass panels for the radiator, so if you get bored or decorate then we can supply changeable glass.

www.theheatedglassgroup.co.uk



APPLICATIONS & BENEFITS

These radiators simply connect to your existing central heating system.

The single or double panel slim line radiator is fixed to the wall and the glass is then conveniently and easily placed on to pre-attached threads on the radiator.

When facing our radiators straight on all you will see is your piece of art, colour or mirror design.

The Designer ArtGlass is also available for electric conversion or duel floor and an optional towel rail.



“cutting edge,
contemporary
style”

LETS GET TECHNICAL

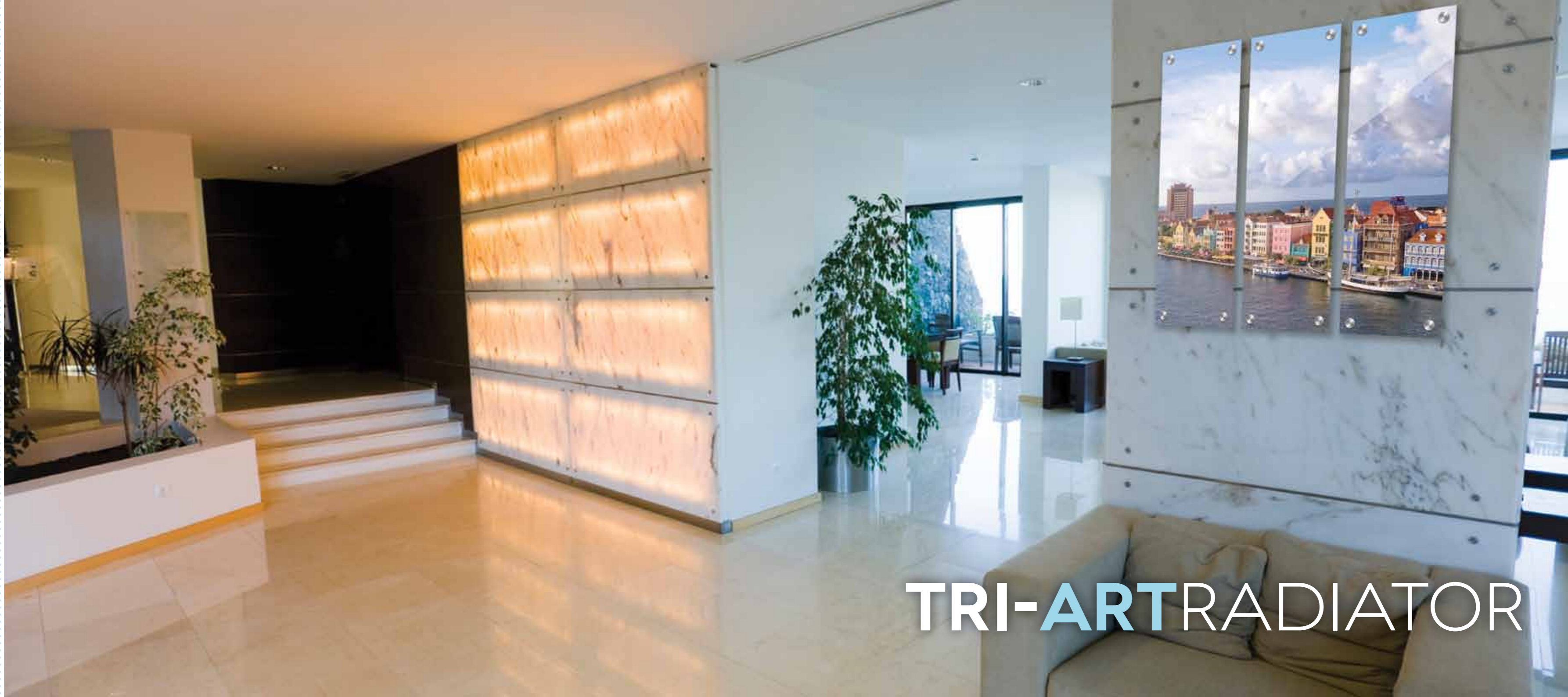
The technology behind this product is the engineered fixings and threads that are fitted to the slim line radiator. These threads have been engineered and tolerance tested to hold the weight of the specialist glass directly on the front of the radiator. The threads have been patent protected making all other replicas of the product on the market inferior.

ACCESSORIES AVAILABLE

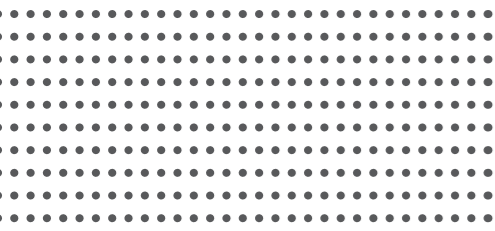
You can accessorise the Designer Art Glass with some of our designer valves sets, towels rails and even with electric conversion.

www.theheatedglassgroup.co.uk





TRI-ART RADIATOR



TRI-ART RADIATOR

“ Helping you to create
your perfect
home ”

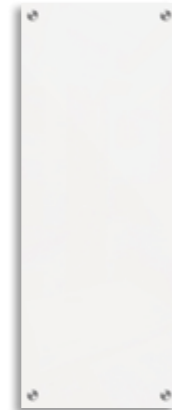
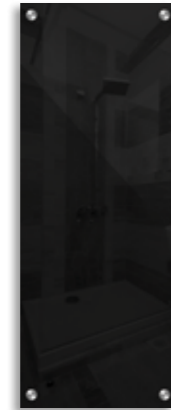
INTRODUCTION

The most sort after and popular model we supply is the Tri-Art radiator. The Tri-Art can be made up with one, two or three working radiators behind the glass panels; alternatively you can have one radiator and two replica panels or two radiators and one replica panel. We will help advise on what you need, we can calculate the heat outputs the room needs making sure the radiator is efficient as well as stunning. This product offers you something completely new and innovative to the home.

www.theheatedglassgroup.co.uk



Choose any colour or add your own artwork to give your radiator a personal touch



Model Number	Dimensions	Radiator Weight (kg) per radiator	Glass Weight (kg) per radiator	BTU (British Thermal Units)
D.A.G 01	510 x 440 x 6	18	3,7	820
D.A.G 02	1210 x 445 x 6	25	8,7	1946
D.A.G 03	1810 x 305 x 6	25	8,9	1929
D.A.G 04	1810 x 445 x 6	31	7,5	2888

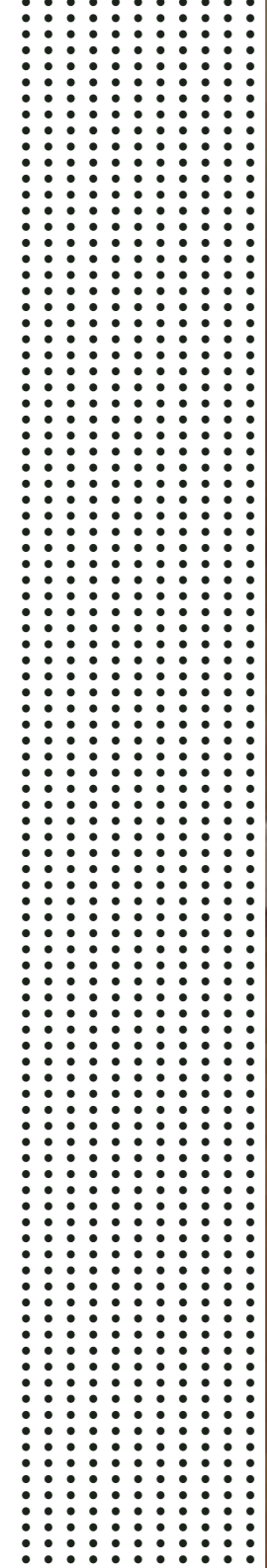
Model Number	Dimensions	Radiator Weight (kg) per radiator	Glass Weight (kg) per radiator	BTU (British Thermal Units)
D.A.G Double 01	510 x 440 x 6	18	3,7	1640
D.A.G Double 02	1210 x 445 x 6	25	8,7	3892
D.A.G Double 03	1810 x 305 x 6	25	8,9	3858
D.A.G Double 04	1810 x 445 x 6	31	7,5	5776

Product	Dimensions (per radiator)	Radiator Weight (kg) per radiator	Glass Weight (kg) per radiator	BTU (British Thermal Units)
Tri-Art 01	510 x 440 x 6	18	3,7	1640 per radiator
Tri-Art 02	1210 x 445 x 6	25	8,7	3892 per radiator
Tri-Art 03	1810 x 305 x 6	25	8,9	3858 per radiator
Tri-Art 04	1810 x 445 x 6	31	7,5	5776 per radiator

What does BTU mean?

The British thermal unit, or BTU, is a unit of energy, one that is used to quantify the heating and cooling power of, water heaters, and similar equipment. A BTU is the quantity of heat needed to raise one pound of water by one degree Fahrenheit. More BTUs mean more heating power.

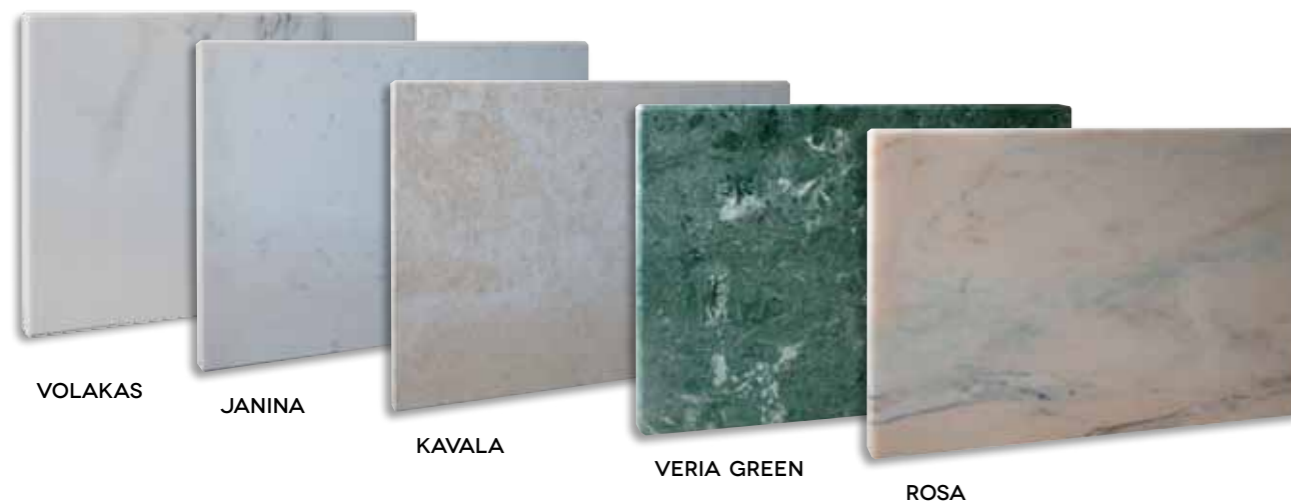




**SERIES MARBLE &
GLASSRADIATORS**

MARBLE RADIATORS

“natural material,
natural look”



INTRODUCTION
Marble Radiators are intended for the heating of reception areas, halls, spas, saunas, but also for bathrooms and typical living rooms. These products look great in tiled areas and each radiator is made of pure marble so no two radiators look identical. You will see small deviations in each panel making them completely unique.

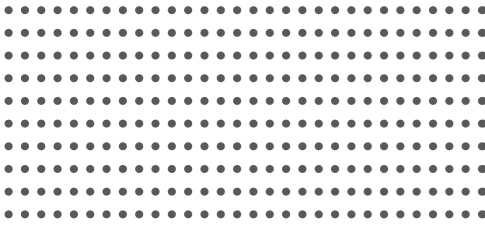


LETS GET TECHNICAL
The heating panel is made of massive 3 cm polished marble board, a heating element, a limiting thermostat and a supply cable. The panel is intended for fixed installation on a wall with its supply lead attached to a wiring box, and a selection of several kinds of marble is available. As it is a natural material, deviations in the colour or in the structure of the material may occur with the panels. It is possible to hang the panels width-wise or height-wise; mounting brackets are part of the packaging.

ACCESSORIES AVAILABLE
The Series Glass radiator comes with wall mounts as standard however optional free standing feet are available. We offer a standard on/off version as well as a wireless thermostat to control the temperature regulation and on / off periods.

Product	Dimensions (per radiator)	Weight (kg)	Output (wattages)	Marble Type
Series Marble 300	500 x 500 x 30	20	300	Volakas/Kavala/Janina
Series Marble 500	700 x 500 x 30	28	500	Volakas/Kavala/Janina
Series Marble 800	900 x 600 x 30	43	800	Volakas/Kavala/Janina
Series Marble 1000	1100 x 600 x 30	53	1000	Volakas/Kavala/Janina
Series Marble 1200	1300 x 600 x 30	65	1200	Volakas/Kavala/Janina

Product	Dimensions (per radiator)	Weight (kg)	Output (wattages)	Marble Type
Series Marble 300	500 x 500 x 30	20	300	Rosa/Veria Green
Series Marble 500	700 x 500 x 30	28	500	Rosa/Veria Green
Series Marble 800	900 x 600 x 30	43	800	Rosa/Veria Green
Series Marble 1000	1100 x 600 x 30	53	1000	Rosa/Veria Green
Series Marble 1200	1300 x 600 x 30	65	1200	Rosa/Veria Green



SERIES GLASS&MIRROR



INTRODUCTION

The Series Mirrors are perfect for bathrooms and living spaces. Every home needs mirrors, whether it is to increase the awareness of space or to make sure you look presentable before you leave the home, essentially you won't find many homes without them. So why not combine them with radiators and have radiator mirrors?

APPLICATIONS & BENEFITS

Slim line glass radiator available in four unique colours, red, green, black and white. We even do a mirror and marble radiator products with towel rails available for all.

ACCESSORIES AVAILABLE

The series is available with both single and double towel rails depending on the size of the radiator you have chosen. The Series Glass radiator comes with wall mounts as standard however option free standing feet are available. We offer a standard on/off version as well as a wireless thermostat to control the temperature regulation and on/off periods.

www.theheatedglassgroup.co.uk



LETS GET TECHNICAL

The Series Mirror range is made of thick tempered glass (mirror 8 mm), a heating element, a limiting thermostat and a supply cable. As standard they are intended for fixed installation on a wall with the supply lead connected to a wiring box. The panels can be hung both width-wise and height-wise; mounting brackets are part of the packaging.

Product	Dimensions	Distance from Wall (mm)	Weight (kg)	Output (wattages)	Voltages (V)	IP Rating
Series 300	700 x 500 x 12	75	14	300	230	IP 44
Series 500	900 x 600 x 12	75	21	500	230	IP 44
Series 700	1100 x 600 x 12	75	26	700	230	IP 44
Series 900	1200 x 800 x 12	75	38	900	230	IP 44

TEL: 0800 567 7695



SERIES MIRROR

The Series Mirrors are perfect for bathrooms and living spaces. Every home needs mirrors, whether it is to increase the awareness of space or to make sure you look presentable before you leave the home, essentially you won't find many homes without them. So why not combine them with radiators and have radiator mirrors?

LET'S GET TECHNICAL

The Series Mirror range is made of thick tempered glass (mirror 8 mm), a heating element, a limiting thermostat and a supply cable. As standard they are intended for fixed installation on a wall with the supply lead connected to a wiring box. The panels can be hung both width-wise and height-wise; mounting brackets are part of the packaging.

Product	Dimensions	Distance from Wall (mm)	Weight (kg)	Output (wattages)	Voltages (V)	IP Rating
Series Mirror 500	900 x 600 x 12	75	21	500	230	IP 44
Series Mirror 900	1200 x 800 x 12	75	38	900	230	IP 44

GENERAL CONDITIONS OF SALE

APPLICATION AND VARIATION OF THESE CONDITIONS

Unless otherwise expressly agreed in writing by the seller, these conditions apply to any contract between the Seller and the Buyer for the supply of goods ("Contract") and supersede any earlier Conditions issued by the Seller and shall override any terms or conditions of the Buyer. These Conditions are open to negotiation before the Seller accepts the Buyer's order (whether or not in writing), which negotiation may result in change to any price published or earlier referred to. If the whole or any part of any one or more provisions of the Contract are invalid or unenforceable at law, all other provisions of the Contract shall remain in full force and effect and the parties shall negotiate in good faith to agree and implement one or more substitute provisions having similar effect so far as the law permits.

PRICES

Prices are subject to withdrawal without notice, and unless agreed otherwise in writing, goods will be invoiced at the prices ruling at the date of despatch. Prices quoted are exclusive of VAT. Additional charges will be made in respect of all increases in the cost of labour, materials, plant and overheads occurring after the date of quotation. Where the Buyer expressly wishes the Seller to deliver to site the Seller is entitled to levy extra charges. There are minimum area charges, which vary according to the goods ordered. Ovals, circles, or irregular shapes will be charged the full rectangular area from which they are cut and surcharges will apply to such goods. Prices are determined by reference to rounded metric measurements to two decimal places. These minimum area charges and/or surcharges and/or rounded metric measurements from which prices are determined have been communicated to the Buyer and the Buyer accepts the same. The total area chargeable in relation to any goods is the area of each item so calculated multiplied by the number of items ordered.

PAYMENT

Time of payment shall be of the essence of any Contract. For a buyer with an account, payment is due on or before the day due as per the credit terms agreed. If the buyer makes default on payment, payment in respect of all goods delivered but not paid for shall immediately become due and payment in respect of any goods delivered during the continuance of any such default shall become due immediately upon delivery. Buyers who do not hold an account will be required to pay the whole purchase price of the goods before the goods are manufactured and/or delivered. No retentions are permissible and the Buyer has no right to set off disputed moneys whether or not in respect of goods under any Contract to which these Conditions apply. If the Buyer fails to make any payments when due we may, at our option and without prejudice to any other rights or remedies which we may have under the Contract or otherwise, suspend further deliveries and the processing of new orders, until payment is made or terminate the Contract. The Seller may at any time suspend the performance of its obligations under any Contract until the Seller is satisfied that the Buyer is able to pay, or has given security for payment, for the goods. In the event of collection of any outstanding debt by a third party, as nominated by Essex Safety Glass Limited, the additional costs of collection shall be payable by the Buyer.

TITLE

Notwithstanding delivery and the passing of risk in the goods, or any other provision of these Conditions, the title in the goods shall not pass to the Buyer until the Seller has received, in cleared funds or cash, payment in full of the price of the goods. Until such time as the property in the goods passes to the Buyer:-
The Seller shall have absolute authority to retake, sell or otherwise deal with or dispose of all, or any part of the product in which title remains vested in the Seller.
For the purpose specified in 1) above the Seller or any of its agents or authorised representatives shall be entitled at any time and without notice to enter upon any premises in which the produce or any part thereof is installed, stored or kept or is reasonably believed so to be.
The Seller shall be entitled to seek a Court injunction to prevent the Buyer from selling, transferring or otherwise disposing of the product.
The Buyer shall store or otherwise denote the product in respect of which property remains with the Seller in such a way that the same can be recognised as the property of the Seller.
The product must be retained by the Buyer in identical packaging and in secure conditions and the Buyer must not allow it to become intermingled with any other product or substance.

DELIVERY AND RISK

Delivery shall unless otherwise agreed, be at the Buyer's normal place of business. The Seller reserves the right to choose the form of transport for the goods and the composition of the load. Delivery dates and times are estimates only and no guarantee is given as to the delivery at any particular date or time. The clause is incapable of variation and it is expressly agreed that time is not and cannot be made of the essence. If for any reason the Buyer is unable to accept delivery when due, the Goods will be invoiced and payment will fall due as per the Buyer's terms in which the Goods are ready and due for delivery. Where the Buyer defers accepting delivery after the goods have been manufactured, the Seller may charge the Buyer for any reasonable storage or additional transport costs which result. When the goods (whether or not being the actual quantity ordered) are either collected by the Buyer from the Seller's premises or are free of all vehicle transit restraints and ready for unloading by the Buyer at the agreed delivery address, delivery in relation to those goods is complete and the risk in them shall pass to the Buyer. On arrival of the goods at the place of delivery, the Buyer shall promptly provide unloading facilities and when the goods are ready to be unloaded shall unload the goods promptly. The Seller shall be entitled to recover from the Buyer all and any costs and expenses incurred as a result of the buyer's failure to do so. The Buyer is responsible for the unloading of the Goods and also for any damage to the Goods during unloading however caused. Any assistance provided by the Seller or its agents in respect of any unloading is entirely at the Buyer's own risk. The Buyer agrees to inspect the Goods upon delivery or collection. The Seller shall have no liability for any loss or damage to goods in transit when the Buyer has signed the delivery note or, other delivery documents as received in good condition. Pallets, frames, stillages and all other distribution equipment are the property of the Seller and must be returned to the Seller on demand. Any re-use of such equipment by the Buyer is entirely at the Buyer's own risk. Any deposit that has been charged thereon will only be credited to the Buyer if and when the Buyer returns the same to the Seller carriage paid and in good condition within three months from the date of despatch. The Buyer shall not be entitled to reject any goods on the grounds that they have been delivered in incomplete quantities.

THE BUYER'S AND SELLER'S RIGHTS

Any quotation given by the Seller is not an offer. In no circumstances can orders for Goods, whether made to the Buyer's specific requirements or not, be cancelled by the Buyer. In the event of such a cancellation the Buyer will be obliged to pay any material costs plus a handling charge for the Goods and administration costs incurred in full. The Seller shall not be held responsible for the duplication of supply should more than one copy of an order be received from the Buyer. If goods ordered are to be supplied to a template and the template dimensions differ from those specified in associated documents or correspondence, the order will be executed to the dimensions of the template. Templates must always be of a rigid material. In accordance with trade custom, Buyer's glass is handled, stored and processed at the Buyer's own risk. All illustrations, data and information in the Seller's printed literature are approximate representations and are not binding in detail. The Seller reserves the right to change

specifications and other information in its literature and the Buyer must satisfy itself that the current stocks of goods are as depicted in any literature. If a cheque received from the Buyer is returned or re-presented by the Seller's bank a minimum charge of £50 plus VAT, will be made on each separate occasion. If the Buyer should receive any defective goods, it is their responsibility to inform the Seller of the defect, and request a collection note from the Seller once available for return. Upon receipt of a returned product and the agreement by the Seller that a product is defective, a credit note will be provided. Any Contract or order to which these Conditions relate is between the Seller and the Buyer as principals and is not assignable by the Buyer without the express written consent of the Seller. The supply of Goods hereunder shall not confer any right upon the Buyer to use any of the Seller's trademarks without our prior written consent and at all times such trademarks shall remain the Seller's property. Nor does it imply any right to use any patent that the Seller may have, or any indemnity against infringement of the right of third parties. Where goods are manufactured and/or processed by the Seller in accordance with the Buyer's specification the Buyer shall indemnify the Seller in respect of any liability incurred by the Seller in respect of any infringement or alleged infringement of any patent, design, copyright, trademark, or other intellectual property of any third party. Unless expressly agreed otherwise in writing the Seller may manufacture the goods at any of its works or plants and/or the Seller may sub-contract the manufacture and/or supply of the goods. Unless otherwise specifically agreed in writing by the Seller the Goods are supplied only on these conditions and no variation from or addition thereto (whether contained in any document emanating from the Buyer or made orally by any person acting or purporting to act on the Sellers behalf) shall have effect unless it is in writing signed by a person duly authorised on the Seller's behalf. Should any of these Conditions conflict with any conditions stated in the Buyer's order these Conditions shall prevail. The buyer giving any delivery instructions for the Goods, or any part thereof, or the acceptance of delivery of the Goods, or any part thereof, or any document from the Buyer in confirmation of the transaction set out on the basis thereof, after receipt of this document, shall constitute unqualified acceptance from the Buyer of these Conditions.

WARRANTIES, LIABILITIES AND STANDARDS

The Seller warrants to the Buyer that goods shall conform to appropriate product standards as approved by The British Standards Institute (where applicable), or otherwise to recognised industry standards defined and published by the Glass and Glazing Federation, 44-48 Borough High Street, London, SE1 1XB. The Sellers Standard Warranty in the format current at the date of the relevant Contract shall apply to insulating glass units. Save as expressly provided by these Conditions, or as expressly provided in any specific written warranty issued by the Seller, or as otherwise specifically agreed in writing by the Seller, all Seller's representations and statements (whether express or implied) and all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law. Goods represented by the Buyer to be defective shall not, save as expressly provided for in these Conditions, or in any specific written warranty issued by the Seller, form the subject of any claim for injury, loss, damage or any expense howsoever incurred whether arising directly or indirectly from such alleged defects other than death or personal injury resulting from the Seller's negligence. Except in respect of personal injury or death caused by the Seller's negligence the Seller shall not be liable to the Buyer for any indirect, special or consequential loss or damage (whether for loss of profit or otherwise) which arise in connection with the supply of goods or their use or resale by the Buyer. Optical, dimensional, other physical properties and colour of the goods are subject to the Seller's manufacturing specifications, tolerances, and/or standards, details of which are available on request. Specification of the correct glass in accordance with appropriate British Standards and/or other statutory requirements is the responsibility of the Buyer. Where the goods ordered appear to contravene a relevant Code of Practice or British Standard the Seller reserves the right to substitute goods which meet the requirements and charge accordingly. The Buyer shall be responsible for the correct use and/or installation of the goods and indemnify the Seller in respect thereof. The Seller accepts no liability for loss or damage resulting from failure to adhere to recommendations and guidelines laid down by the Glass and Glazing Federation. The Seller shall not be liable for any advice or representation in respect of the goods unless confirmed in writing.

FORCE MAJEURE

If the performance of any Contract or any obligation thereunder is prevented by force majeure, the Seller shall be excused performance, provided that the Seller reasonably endeavours to remove such cause(s) of non-performance, and shall continue performance thereunder without delay whenever such cause(s) are removed. The term "Force Majeure" for these purposes includes acts of God, fire, accident, lightning, earthquakes, storms, floods, explosion, war, strikes, lock-outs, other industrial action, and any other circumstances, whether similar or dissimilar, beyond the reasonable control of the Seller.

TERMINATION

If the Buyer makes default in any payment, or commits any breach of the terms and conditions of any relevant Contract, or suffers distress on execution, or becomes insolvent, or commits an act of bankruptcy, or enters into any arrangement or composition with his creditors or goes/is put into liquidation (other than solely for amalgamation or reconstruction), or if an administrative receiver or administrator is appointed over the whole or any part of the Buyer's business, or if a petition for an administration order is presented to the Court, the Seller may, without prejudice to any rights which may have accrued or which may accrue to it, at its option: (i) require payment in advance for all or any prior, existing and/or further deliveries; and/or (ii) suspend any further deliveries until such default or breach, if capable of rectification is rectified, and/or (iii) terminate the relevant Contract, and/or (iv) terminate any other Contracts so far as any goods remain to be delivered thereunder.

APPLICABLE LAW

These conditions and any contract arising hereunder shall in all respects be construed in accordance with English Law, and the Buyer agrees to submit to the non-exclusive jurisdiction of the English Courts.

April 2008

T&C'S, RETURNS, REFUND POLICY

Unless specifically agreed by 'Contemporary Glass Solutions trading as The Heated Glass Group' (hereafter referred to as "we" or "us") in writing the following terms and conditions apply to all transactions between you and us. These terms will become legally binding on you when we issue an Order Acknowledgement to you. We reserve the right to alter these terms and conditions at any time. Each order you place is dealt with separately and will be subject to the terms current at the time you place your order.

PRICE

Prices quoted on the website are subject to alteration at any time. The price you pay will be that given by us on your Order Acknowledgement. It is your responsibility to check that the details on our Order Acknowledgment are correct. All quotes are valid for 30 days.

PAYMENT TERMS

No items will be despatched until full payment has been received and cleared. We reserve the right to cancel any orders where full payment has not been made, or suspend any further deliveries to you. We reserve the right to refuse your order should payment difficulties arise.

CARRIAGE CHARGES

Product prices will state if delivery has been charged or is free in the mainland UK. However some parts of Scotland, offshore islands and any international deliveries may incur an extra charge on top of the stated price. Such charges will be specified on our Order Acknowledgement. Carriage charges can change at any time without notice being given.

CANCELLATION AND RETURN OF GOODS

All orders received by us are confirmed in writing by an official "Order Acknowledgement". This acknowledgement forms a binding contract and can only be cancelled or changed with our written consent. Orders for stock products cancelled will attract a restocking charge of 25% providing they are returned to us in their original packaging, undamaged and in their original condition. Should that not be the case then they will attract a 75% restocking charge. Due to the individual nature of Bespoke items, any cancellation more than 24 hours after the date of the Order Acknowledgement will be subject to a cancellation charge, to compensate for the fact that they are already in production. The level of this charge will vary depending on the work done and the costs already incurred. This charge can be up to 100% of the full price. No returns are allowed on bespoke radiators unless faulty. This in no way affects your statutory rights, and our warranty accompanying the product.

DELIVERY

Delivery of a product will only be to the address of the cardholder who paid for the product. Whilst we take every effort to deliver the goods within the time frame given, these are only guidelines and are subject to change. They are applicable to mainland England and Wales only, all other areas may incur a longer delivery time. We cannot accept responsibility for delays caused by factors beyond our control such as mis-instruction, manufacturing delays, strikes or adverse weather conditions. Delivery times may be longer during holiday periods and factory closures. We strongly advise that you do not arrange installation until the products have been received and checked. We will not be held responsible for any arrangement of installation prior to receipt and acceptance of the products and any charges incurred in respect thereof. All products must be checked and signed for in the presence of the delivery driver or nominated carrier. Packaging is included in the price of the products and is non returnable (unless the product is returned in accordance with these terms and conditions). We will take reasonable steps to ensure that the product is correctly packed to ensure they are delivered in good order. We take no responsibility for any defects arising after delivery from fair wear and tear, wilful damage, accident, negligence by you or a third party, if you use products other than those we recommend, if you fail to follow our installation instructions or if you carry out any alteration or repair without our prior approval. Our liability to you for failure to deliver the goods shall be limited to the cost to replace those not delivered with similar items. If we are not able for whatever reason to deliver the whole order at once time, we reserve the right to deliver in instalments. No extra delivery cost will be charged unless you have specifically asked for the order to be delivered in instalments. If we are late delivering an instalment or one instalment is faulty, that does not entitle you to cancel the other instalments. If you fail to take delivery of the Products or fail to provide a genuine delivery address then, without prejudice to any other rights or remedy available to us we may store the Products until actual delivery can take place and will charge you for all reasonable charges including insurance which may be incurred. We will not be held liable for late delivery under these circumstances. After what we deem a reasonable period of time, we may resell the Products in order to recoup the cost of the item. You will remain liable for any shortfall under these circumstances.

SHORTAGES, DEFECTIVE GOODS AND RETURNS

All Products must be checked on receipt. Please check that all expected items have been delivered, and are in good order. If a fault is found, or an item is missing then please contact us immediately. We give 7 days from date of delivery for you to inspect the product and contact us if any scratches, blemishes or other obvious damage is found. Where a defect or damage is not apparent on reasonable inspection you must notify us with a reasonable time after the defect becomes apparent. After checking repack the item in its original packaging, in order to prevent it becoming damaged prior to installation.

If we arrange for collection of an item it should already be in its original packaging ready for collection, to prevent any further damage. Failure to keep and return the item in its original packaging may make you liable to pay the full cost of the Product.

LEAKING RADIATORS

Should a Product leak after installation or otherwise become faulty within the warranty period, please contact us with 7 days of the fault becoming apparent. We will then, at our discretion, arrange for the product to be repaired or replaced.

RISK AND OWNERSHIP

The Products will be your responsibility from the time of delivery. Ownership of the Products will only pass to you when full payment has been received, including any delivery charges.

DESCRIPTIONS

All samples, drawings, descriptive matter, specifications and advertising issued by us and any descriptions contained in our brochures or on our web site are issued or published for the sole purpose of giving an approximate idea of the Products described in them. Whilst we take the utmost care to check that any technical data is correct we advise that pipe work is not altered or adjusted until the new

Product has been received, and fixed into its final position. We will not accept any claims relating to inaccurate pipe centre, or other technical information. Please note that although colours from RAL charts or colour chips may vary slightly due to manufacturing tolerances.

MAINTENANCE

Radiators are not intended to dry wet or sodden items. They are suitable for airing and warming towels only. Attention needs to be given not to overload the rail, which could result in overheating.

GENERAL

You may note transfer any of your rights or obligations under these Terms to any other person without our prior written consent. If we fail, at any time, while these Terms are in force, to insist that you perform any of your obligations under these Terms, or if we do not exercise any of our rights or remedies under these Terms, that will not mean that we have waived said rights and will not mean that you do not comply with those obligations. If we do waive a default by you, that does in no way set a precedent for future defaults. No waiver by us of any of these Terms shall be effective unless we expressly say that it is a waiver and confirm this in writing.



THE
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