UNIFORMS TWENTY ONE

Tureck House, Drayton Road, Solihull, West Midlands, B90 4NG

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UNIFORMS TWENTY ONE



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UNIFORMS TWENTY ONE

The one stop shop to all your healthcare uniforms.

Here at Uniforms Twenty One, we aim to give you the finest quality garments at the most competitive prices in the market.

Being part of one of the largest textile manufacturing companies in the world, our wholly owned manufacturing facilities, all of which have ISO 9001:2000, ISO 14001:2004 and OHSAS 18001:2007 certification, mean we can guarantee that the garments we supply are made to the highest specifications. More importantly it means we can pass the savings on to our customers without affecting our quality.

With a long history of trading in the retail fashion industry, as Store Twenty One, we can supply quality garments with high street standard manufacture, at a price that suits your requirements.

Our range not only offers an unlimited amount of colours, but also the confidence to know that your staff are wearing garments that are finished to the highest specifications required by this market.

If you don't see what you want in our brochure, our 'in-house' team of designers, all of whom have supplied to the high street, can help you to develop a range that fits all your needs and requirements.

OUR SERVICES



We have thousands of items in stock at our purpose built warehouse, ready for delivery anywhere in mainland UK within 48 hours.

Visit our website at www.uniformstwentyone.co.uk to view our full range of garments and latest product lines.

made to order

Can't quite find what you're looking for? Why not design your own colour scheme and tell us about it. At Uniforms Twenty One we will make your order as YOU want it. With hundreds of colours you can mix and match styles and colours to come up with the perfect solution to your needs.

Please contact us on 0121 703 8811 to discuss your individual needs

bespoke design

With the help of our team of designers, come up with a new innovative design that sets you out amongst the rest.

Please contact us on 0121 703 8811 to discuss your individual needs



Using the very latest technology we can turn your company logo or name in to a high quality emblem to enhance the look and style of your garment, making it instantly recognisable and unique.

Please contact us on 0121 703 8811 to discuss your individual needs









CORPORATE IDENTITY

We can replicate any design and turn it in to a logo for your own corporate identity.

This can include:

Monogramming

Silk Woven Badges

Embroidery

We can do virtually anything to help you create your corporate identity.

Why not give us a call on 0121 703 8811 for a quote.



EMBLEMS

No set up charge Price per application	95p
One-off set up charge Price per application	£1.25
One-off set up charge Price per application	£1.25
One-off set up charge Price per application	£1.35



Anywhere Hospital **NHS** NHS Trust

> Anywhere MHS **Primary Care Trust**

Bigcity, Midtown MHS and Smallville Mental Health NHS Trust

ACCREDITATION

Select Accredit is the national pre-gualification service for the public sector. It has been developed to reduce the amount of administration that suppliers and public sector buyers face during the tender process. Select Accredit offers a simple and structured approach to pre-gualification via supplier assessment across a range of commonly evaluated criteria.

Public sector organisations require assurance that potential suppliers across the EU are suitable to tender for public contract opportunities in terms of their legal, financial and technical capacity.

Select Accredit registered organisations are fully assessed and accredited to the same exacting standards as those set by the Department for Business, Innovation and Skills (BIS). This provides buyers with the assurance that they meet a respected government accreditation standard.

Select Accredit is also endorsed and has been formally adopted by the Society of Procurement Officers in Local Government (SOPO), the professional body for local government procurement officers that represents over 2600 members across over 80% of local authorities.

The system is fully compliant with EU Procurement Directives as it is completely inclusive to all suppliers. Select Accredit provides third party endorsed assessment across a common range of requirements and demonstrates to public sector buyers that you have achieved a recognised public sector standard

The Select Accredit standard matches the robust standards set by UK government.

Registration is accepted by all public bodies, which includes the NHS, that have adopted the Select Accredit service - giving your business visibility to thousands of public sector buyers

A business with Select Accredit accreditation will be known as financially stable, compliant with relevant legislative standards, reliable and able to provide a successful trading history - in short a company that is 'fit' to do business with.

NHS & CORPORATE DISCOUNTS

We are more than happy to talk to our customers about potential discounts. Please call our Sales Team on 0121 703 8811 for more details and we can arrange for one of our representatives to give you a call to discuss your requirements



Supplier Accreditation Service







FT001 LADIES ROUND COLLAR TUNIC

Concealed zip front fastening 2 hip and breast pockets Double action back pleats and vents 'V' splits to cuffs Contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton Also available in our new lighter weight 145gsm fabric

Available in sizes 8 - 26

£14.50

🖌 stock item

Other sizes are made to order

AVAILABLE COLOURS





NA Navy stock item

MW Mint

🖌 stock item



BW Bottle Green

Order online at www.uniformstwentyone.co.uk or call our sales team on 0121 703 8811





FT001S LADIES STRIPED **ROUND COLLAR TUNIC**

Concealed zip front fastening 2 hip and breast pockets Double action back pleats and vents 'V' splits to cuffs Contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton Also available in our new lighter weight 145gsm fabric

Available in sizes 8 - 26

£**15**.50

stock item

Other sizes are made to order

AVAILABLE COLOURS





NN Navy & Navy Trim HB Hospital Blue & White Trim MW Mint & White Trim

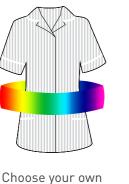


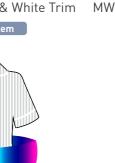




🕾 made to order

GW Grey & White Trim 🖌 stock item







stock item



LW Lilac & White Trim stock item

FT002 LADIES MANDARIN **COLLAR TUNIC**

Concealed zip front fastening 2 hip and breast pockets Double action back pleats and vents 'V' splits to cuffs Mandarin collar & contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton Also available in our new lighter weight 145gsm fabric

Available in sizes 8 - 26

from 16

stock item

Other sizes are made to order

R embroidery

Using the very latest technology we can turn your company logo or name in to a high quality emblem to enhance the look and style of your garment, making it instantly recognisable and unique.

Please contact us on 0121 703 8811 to discuss your individual needs

07







FD001 LADIES ROUND **COLLAR DRESS**

Concealed zip front fastening 2 hip and breast pockets Double action back pleats & skirt pleats 'V' splits to cuffs Contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton Also available in our new lighter weight 145gsm fabric

Available in sizes 8 - 26

from 16

✓ stock item

Other sizes are made to order

AVAILABLE COLOURS





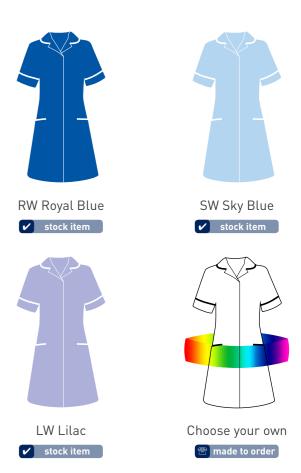
NA Navy 🖌 stock item HB Hospital Blue stock item





Order online at www.uniformstwentyone.co.uk or call our sales team on 0121 703 8811





FD001S LADIES STRIPED **ROUND COLLAR DRESS**

Concealed zip front fastening 2 hip and breast pockets Double action back pleats and vents 'V' splits to cuffs Contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton

Available in sizes 8 - 26

✓ stock item

Other sizes are made to order

AVAILABLE COLOURS

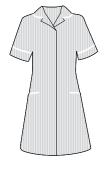




HB Hospital Blue & White Trim

stock item









GW Grey & White Trim 🖌 stock item







- LW Lilac & White Trim
 - stock item



MW Mint & White Trim stock item

FD002 LADIES MANDARIN **COLLAR DRESS**

Concealed zip front fastening 2 hip and breast pockets Double action back pleats and vents 'V' splits to cuffs Mandarin collar & contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton

Also available in our new lighter weight 145gsm fabric

Available in sizes 8 - 26

from **18**

✓ stock item

Other sizes are made to order



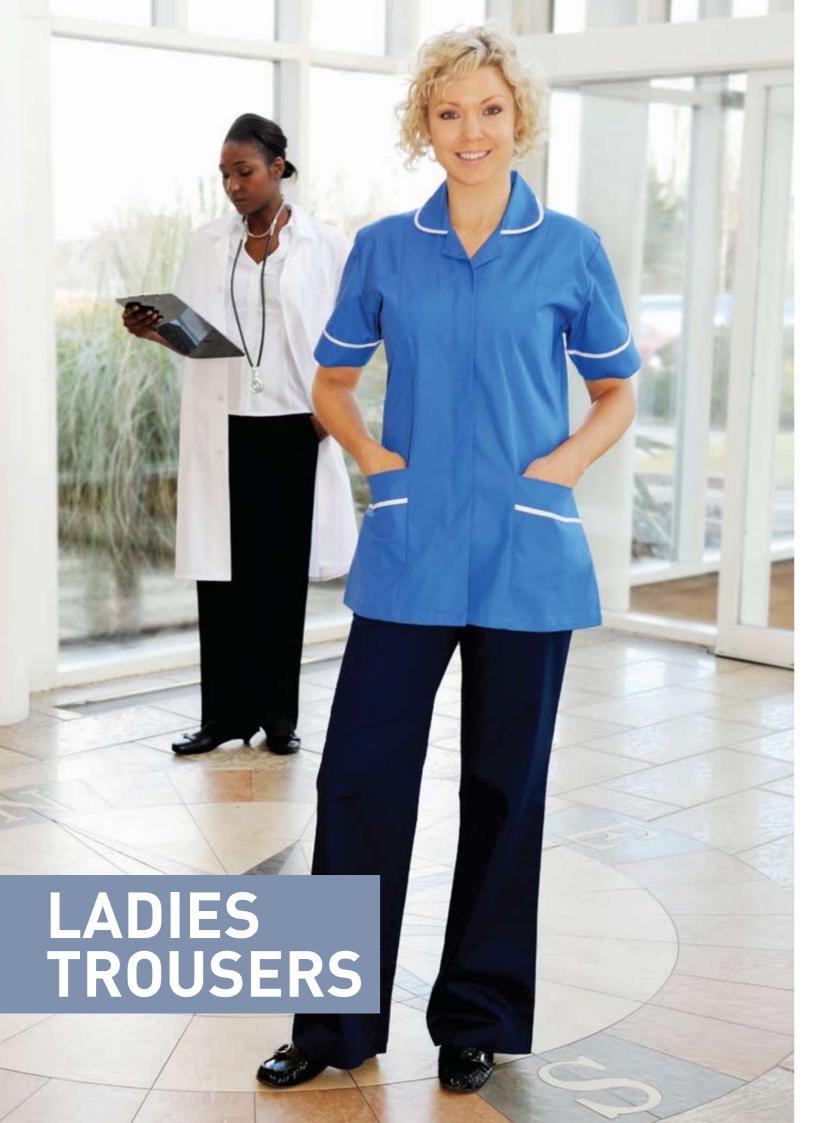
🕿 made to order

Can't quite find what you're looking for? Why not design your own colour scheme and tell us about it. At Uniforms Twenty One we will make your order as YOU want it. With hundreds of colours you can mix and match styles and colours to come up with the perfect solution to your needs.

Please contact us on 0121 703 8811 to discuss your individual needs







FP001 **FEMALE BOOTLEG** TROUSER

Zip fly front Button fastening Plain front Elasticated back 2 hip pockets Industrially launderable

200gsm 65% Polyester/ 35% Cotton

Available in sizes 8 - 26 Leg lengths: 29" or 31"



🖌 stock item

Other sizes are made to order

AVAILABLE COLOURS





Order online at www.uniformstwentyone.co.uk or call our sales team on 0121 703 8811





FP002 FEMALE WIDE LEG TROUSER

Hipster fit Wide waist band Zip fly front 2 button fastening Plain front 2 hip pockets Industrially launderable

200gsm 65% Polyester/ 35% Cotton

Available in sizes 8 - 26 Leg length: 31"

from **10**

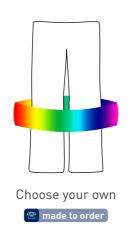
stock item

Other sizes are made to order

AVAILABLE COLOURS







0



Elasticated waistband Sewn in seam 2 hip pockets Industrially launderable

200gsm 65% Polyester/ 35% Cotton

Available in sizes 8 - 26 Leg length: 31"

from **10**

✓ stock item

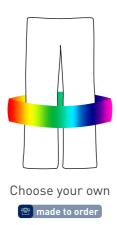
Other sizes are made to order

AVAILABLE COLOURS









FP004 FEMALE STRAIGHT LEG TROUSER

One button fasten 2 hip pockets Zip fly Elasticated back Plain front Industrially launderable

200gsm 65% Polyester/ 35% Cotton

Available in sizes 8 - 26 Leg lengths: 29" or 31"

from **10**

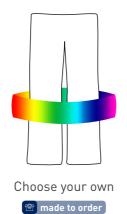
✓ stock item

Other sizes are made to order

AVAILABLE COLOURS









MENS TUNICS

MT001 **MALE TUNIC**

Concealed zip front fastening 2 hip and 1 breast pockets Double action back pleats and vents Contrast trim Industrially launderable

195gsm 65% Polyester/ 35% Cotton

Also available in our new lighter weight 145gsm fabric (except white tunics)

Available in sizes 38 - 50

£14.50

✓ stock item

Other sizes are made to order

AVAILABLE COLOURS









HB Hospital Blue stock item



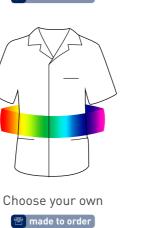
🖌 stock item







stock item





✓ stock item

MT002

MALE TUNIC WITH

EPAULETTE LOOPS

Concealed zip front fastening

Epaulette loops on shoulders

Double action back pleats and vents

2 hip and 1 breast pockets

Industrially launderable

195gsm 65% Polyester/

35% Cotton

Other sizes are made to order



Order online at www.uniformstwentyone.co.uk or call our sales team on 0121 703 8811

Call our sales team on 0121 703 8811 to discuss our available NHS and Corporate discounts



20

MT003 MALE ASYMMETRIC TUNIC WITH MANDARIN COLLAR

Asymmetric stud front fastening Mandarin collar 1 breast pocket Half belt back Industrially launderable

195gsm 65% Polyester/ 35% Cotton Also available in our new lighter weight 145gsm fabric (except white tunics)

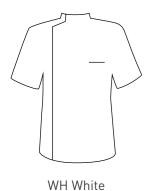
Available in sizes 38 - 50

£**14**.50

✓ stock item

Other sizes are made to order

AVAILABLE COLOURS





NA Navy stock item





MT004 MALE TUNIC WITH MANDARIN COLLAR & EPAULETTE LOOPS

Asymmetric stud front fastening Mandarin collar 1 breast pocket Half belt back Epaulette loops on shoulders Industrially launderable

195gsm 65% Polyester/ 35% Cotton

Available in sizes 38 - 50

from **15**

🖌 stock item

Other sizes are made to order

EP001 EPAULETTES

£1.75

✓ stock item



stock item

Choose your own

21

Call our sales team on 0121 703 8811 to discuss our available NHS and Corporate discounts







MP001 **MALE FLAT FRONT** TROUSER

Zip and hook and bar fasten Belt loops 1 rear pocket 2 hip pockets Plain front Industrially launderable

245gsm 65% Polyester/ 35% Cotton

Available in sizes 30 - 44 Leg length: 32"

£10

✓ stock item

Other sizes are made to order

AVAILABLE COLOURS





Order online at www.uniformstwentyone.co.uk or call our sales team on 0121 703 8811





MP002 MALE FLAT FRONT TROUSER WITH SEWN IN CREASE

Zip and hook and bar fasten Belt loops Sewn in creases 1 rear pocket 2 hip pockets Industrially launderable

245gsm 65% Polyester/ 35% Cotton

Available in sizes 30 - 44 Leg length: 32"

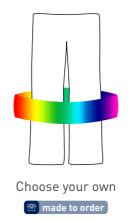
from **12** stock item

Other sizes are made to order

AVAILABLE COLOURS









Zip and button fasten Full waist band Belt loops Pleated front 1 rear pocket 2 hip pockets Industrially launderable

245gsm 65% Polyester/ 35% Cotton

Available in sizes 30 - 44 Leg length: 32"

from **18**

🖌 stock item

Other sizes are made to order

AVAILABLE COLOURS











DC001 UNISEX LAB COAT

Short sleeve Button fastening 1 breast pen pocket 2 hip pockets Industrially launderable

195gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL

£15



Other sizes are made to order



Using the very latest technology we can turn your company logo or name in to a high quality emblem to enhance the look and style of your garment, making it instantly recognisable and unique.

Please contact us on **0121 703 8811** to discuss your individual needs





PS001 **UNISEX POLO** SHIRT

We have a wide range of Polo shirts available.

Please visit www.uniformstwentyone.co.uk or call one of our sales team on **0121 703 8811** for more information



AVAILABLE COLOURS







BK Black





Choose your own

🕾 made to order

MP004 **UNISEX COMBAT** TROUSER

Zip and button fasten 2 thigh pockets with pen dividers 1 rear pocket 2 hip pockets Industrially launderable

195gsm 65% Polyester/ 35% Cotton

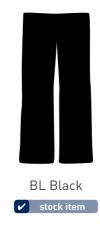
Available in sizes XS - XXL

from 10 ✓ stock item

Other sizes are made to order

AVAILABLE COLOURS

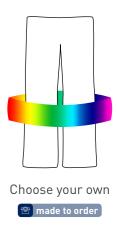




Call our sales team on 0121 703 8811 to discuss our available NHS and Corporate discounts









ST003 UNISEX SMART SCRUB TUNIC

V neck with vanity flap 1 breast pocket 2 hip pockets Contrast trim Industrially launderable

145gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL

from **7**

✓ stock item

Other sizes are made to order

SP001P UNISEX SMART SCRUB TROUSER

Peach finish Drawstring waist 1 back pocket Industrially launderable

145gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL

from **7**

✓ stock item

Other sizes are made to order







ST002 UNISEX SMART SCRUB TUNIC

Peach finish V neck with contrast trim 2 hip pockets Industrially launderable

145gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL

Available in: Jade/Navy or Navy/Jade

from 7

stock item Other sizes are made to order

SP001P UNISEX SMART SCRUB TROUSER

Peach finish Drawstring waist 1 back pocket Industrially launderable

145gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL

Available in: Jade or Navy

from **7**

🖌 stock item

Other sizes are made to order





ST001 **UNISEX SCRUB** TUNIC

V neck 1 breast pocket 2 hip pockets Industrially launderable

145gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL



✓ stock item

Other sizes are made to order



SP001 **UNISEX SCRUB** TROUSER

Drawstring waist 1 back pocket Industrially launderable

145gsm 65% Polyester/ 35% Cotton

Available in sizes XS - XXL



Other sizes are made to order

AVAILABLE COLOURS



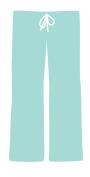
AVAILABLE COLOURS



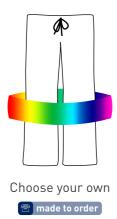
Order online at www.uniformstwentyone.co.uk or call our sales team on 0121 703 8811

Call our sales team on 0121 703 8811 to discuss our available NHS and Corporate discounts





MI Mint 🖌 stock item







HEALING HANDS RANGE

Why not try something a little different from our Healing Hands range which is already well established in America and adds a more unique and fashionable touch to your uniform. Please call a member of our Sales team for more information or visit our website for up to date product information.

Phone: 0121 703 8811

Online:



www.uniformstwentyone.co.uk

SIZING

LADIES SIZE RANGE

	8	10	12	14	16	18	20	22	24	26
Bust										
inches	30	32	34	36	38	40	42	44	48	50
cm	71	76	81	86	91	96	101	106	111	116
Hips										
inches	32	34	36	38	40	42	44	48	50	52
cm	76	81	86	91	96	101	106	111	116	121
Dress Length										
inches	42	42	42	42	44	44	44	44	44	44
cm	106	106	106	106	112	112	112	112	112	112
Trouser Length										
regular inches	29	29	29	29	29	29	29	29	29	29
regular cm	74	74	76	76	76	76	76	76	76	76
long inches	31	31	31	31	31	31	31	31	31	31
long cm	79	79	84	84	84	84	84	84	84	84

MENS SIZE RANGE

Chest										
inches				38	40	42	44	46	48	50
cm				96	101	106	111	116	121	126
Waist										
inches			30	32	34	36	38	40	42	44
cm			76	81	86	91	96	101	106	111
Trouser Length (inside leg)										
regular inches	32	32	32	32	32	32	32	32	32	32
regular cm	81	81	81	81	81	81	81	81	79	79

UNISEX SIZE RANGE

	XS	S	М	L	XL	XXL
Bust/Chest						
inches	30/32	34/36	38/40	42/44	46/48	50/52
cm	76/81	86/91	96/101	106/111	117/122	127/132
Waist						
inches	24/26	28/30	32/34	36/38	40/42	44/46
cm	61/66	71/76	81/86	91/96	102/107	112/117

* Anything outside of our standard size range can be made to order, however a surcharge will apply. For more information, please contact our sales team on **0121 703 8811**



Bust or ChestMeasure over the fullest part of the chest under the arms and straight across the back.WaistMeasure around the natural waistline - with tape snug but not tight.Hips/SeatMeasure the fullest part of the body, generally 20cm below the waist.Inside LegMeasure from crutch to floor: what is your normal inside leg measurement?

GARMENT CARE

Always read the label before laundering

Wash new and dark coloured clothing before wearing to prevent any colour migration on to other garments or under clothing

To prevent staining, wash dark coloured garments separate to white colours.

Garments should be washed regularly to prevent a build up of soil, which can prove hard to remove.

Using fabric softeners and conditioners can be detrimental to the performance of garments as their effect can actually lead to faster fabric abrasion.

Avoid tumble drying if possible as this can lead to shrinkage or damage, due to temperatures not being regulated.

Ironing garments whilst they are still damp does improve crease removal.



TERMS AND CONDITIONS

This document (together with the documents referred to on it) tells you the terms and conditions on which we supply to you any of the products ("Products") listed in this catalogue ("Catalogue"). Please read these terms and conditions carefully before ordering any Products from the Catalogue. You should understand that by ordering any of our Products, you agree to be bound by these terms and conditions. These terms and conditions relate to trade sales only and not consumer sales.

INFORMATION ABOUT US

1.1 Products in this Catalogue are offered by Grabal Alok (UK) Limited trading as Uniforms Twenty One ("we"). We are registered in England and Wales under company number 04246489 and with our registered office at Tureck House Dravton Road, Shirley, Solihull B90 4NG (which is also our main trading address). Our VAT number is 927 5062 19.

1.2 We are a limited company.

YOUR STATUS

2.1 By placing an order with us, you warrant that: a) You are legally capable of entering into binding contracts, b) you are placing that order on behalf of a business and not as a consumer and c) you have authority to place that order. HOW THE CONTRACT IS FORMED BETWEEN YOU AND US

3.1 After placing an order, you will receive an e-mail from us acknowledging that we have received your order. Please note that this does not mean that your order has been accepted. Your order constitutes your offer to us to buy our Products). All orders are subject to acceptance by us, and we will confirm such acceptance to you by sending you an e-mail that confirms that the Product has been dispatched (the "Dispatch Confirmation"). The contract between us ("Contract") will only be formed when we send you the Dispatch Confirmation.

3.2 The Contract will relate only to those Products whose dispatch we have confirmed in the Dispatch Confirmation. We will not be obliged to supply any other Products which may have been part of your order until the dispatch of such Products has been confirmed in a separate Dispatch Confirmation.

3.3 The terms of the Contract comprise these terms and condition and the specific details (Product, price, etc.) set out in the Dispatch Confirmation. Any terms specifically agreed between us that are in addition to these Terms and Conditions will only be incorporated into the Contract if such terms are in writing and signed by one of our Directors.

3.4 It is your responsibility to ensure that the terms of your order are complete and accurate.

3.5 Save as set out in the Contract, these Terms and Conditions may only be varied or amended in writing and signed by one of our Directors.

4 THE PRODUCTS

4.1 The quality and description of the Products will be as per the appropriate latest samples ("Samples") provided by us, if any.

4.2 Any Samples will be invoiced to you as they are dispatched. The cost of the Samples will be credited back to your account once they have been returned to us, unworn and unused and within 30 days of our invoice. If for any reason, you do not return the Samples to us then the cost, including any post, packaging and VAT will be immediately payable

4.3 We may make any changes to the specification, design, materials or finishes of the Products which:

4.3.1 are required to conform with any applicable safety or other statutory or regulatory requirements; or

4.3.2 do not materially affect their appearance, quality or performance.

AVAILABILITY AND DELIVERY 5.1 Time shall not be of the essence with regard to delivery and any delivery date

set out in the Dispatch Confirmation, or elsewhere, are estimates only.

5.2 Delivery shall take place at the premises set out in the Dispatch Confirmation. 5.3 If you do not accept delivery of the Products or we are unable to deliver the Products due to any act or omission on your part, risk in those Products will pass to you and you will be liable for any and all additional costs incurred including, but not limited to, those arising from storage and repeated delivery.

5.4 We may deliver the Products by separate installments. Each separate installment will be invoiced and paid for in accordance with the provisions of the Contract.

5.5 Each installment will be a separate Contract and no cancellation or termination of any one Contract relating to an installment will entitle you to reject, repudiate or cancel any other Contract or installment or withhold payment for any other Contract or installment.

5.6 Any claims relating to non-delivery or any damage to Products in transit, which is reasonably discoverable on inspection, must be made by you within 10 days of the date of our invoice. Our liability in relation to this clause shall be limited to replacement of the Products or refund of the purchase price. 6 CANCELLATION AND RETURNS

6.1 Orders placed for Catalogue Products (i.e. not bespoke or personalised garments) can be cancelled any time up to 2 weeks before the date of delivery but you will be charged for any costs that have been incurred in the manufacture up to the point your written notification of cancellation was received by us. 6.2 Personalised, bespoke, altered or non-catalogue style garments cannot be

cancelled. 6.3 We are happy to replace or refund any Products from our Catalogue provided that you enclose a letter with the return detailing the invoice number, and the reason for the return. The refund will be made provided that the Products are returned to us unworn within 7 days of delivery. We reserve the right to deduct a handling fee from the refund payment

7 RISK AND TITLE

7.1 Subject to clause 5.3, the Products will be at your risk from the time of deliverv

7.2 Ownership of the Products will only pass to you when we receive full payment of all sums due in respect of the Products, including delivery charges.

7.3 Until ownership of the Products has passed to you, you must hold the Products on a fiduciary basis as our bailee.

7.4 Your right to possession of the Products will terminate immediately if any of the circumstances of condition 15.1 occur.

7.5 We will be entitled to recover payment for the Products notwithstanding that title in any of the Products has not passed from us.

7.6 You grant us, our agents and employees an irrevocable licence at any time to enter any premises where the Products are or may be stored in order to inspect them, or, where your right to possession has terminated, to recover them,

7.7 On termination of the Contract, howsoever caused, your rights to possession of the Products that have not been paid for will cease however, our rights contained in this Condition 7 will remain in effect. PRICE AND PAYMENT

8.1 The price of any Products will be as guoted in this Catalogue, except in cases

of obvious error.

8.2 All prices quoted are exclusive of VAT, postage and packaging.

8.3 Any further services such as embroidery, personalisation, or alterations to the Products will incur further charges. These charges will be agreed between us before you place your order with us.

8.4 Prices are liable to change at any time, but changes will not affect orders in respect of which we have already sent you a Dispatch Confirmation.

8.5 Payment must be paid by you within 30 days of the date of our invoice. 8.6 Without prejudice to our other rights, your failure to pay any invoice in accordance with condition 8.5 above may at our discretion lead to one of the following

8.6.1 the suspension or cancellation of any discounts that we have applied to your order: and/or

8.6.2 suspension or cancellation of any future deliveries.

8.7 All payments shall be made without any deduction whether by way of set off, counterclaim, discount, abatement or otherwise.

8.8 Time for payment shall be of the essence and no payment shall be deemed to have been received until we have received cleared funds.

8.9 If you fail to pay us any sum due you will be liable to pay interest to us on such sum from the due date for payment at the annual rate of 3% above the base lending rate from time to time of National Westminster Bank plc accruing on a daily basis until payment is made, whether before or after any judgment. 8.10If your payment of any invoice is delayed by more than 45 days we reserve the

right to charge you an administration fee. 8.11All sums payable to us under the Contract will become due immediately upon

termination of the Contract.

OUR LIABILITY

9.1 We warrant to you that any Product purchased from us via our Catalogue is of satisfactory quality within the meaning of the Sale of Goods Act 1979.

9.2 The zips, fastenings, seams and materials in our Products are guaranteed for a period of 24 months from the date of purchase. This guarantee is subject to the following conditions:

9.2.1 we will not be responsible for defects which occur due to reasons other than fair wear and tear, or to your negligence or failure to follow the correct care instructions, alteration or misuse or use in abnormal working conditions;

9.2.2 full payment for the Products in accordance with condition 8.5. 9.2.3 if the reason for the defect is the design, drawing or specification, which you

have provided to us. 9.3 All warranties, conditions and other terms implied by statute or common law

are to the fullest extent permitted by law, excluded from the Contract.

9.4 Our liability for losses you suffer as a result of us breaking this agreement is strictly limited to the price paid for the Product you purchased. 9.5 If any Products do not conform with the warranty at condition 9.1 we shall at

our sole discretion repair or replace such Products (or the defective part) or refund the price of such Products provided that if we so request you shall return the Products to us at your expense and we shall have no further liability for a breach of the warranty at 9.1 in respect of such Products.

9.6 We shall not be liable for a breach of the warranty in condition 9.1 unless you give us written notice of the defect within 7 days of the time when you discover the defect or ought to have discovered the defect.

9.7 We will endeavour to match colours in printing designs and logos onto the Products but no warranty is given in respect of this.

9.8 We are not responsible for indirect losses which happen as a side effect of the main loss or damage, including but not limited to: a) loss of income or revenue; b) loss of business; c) loss of profits or contracts; d) loss of anticipated savings; e) loss of data; or f) waste of management or office time however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable

9.9 These Terms and Conditions of Supply shall not limit in any way our liability: 9.9.1 for death or personal injury caused by our negligence;

9.9.2 for fraud or fraudulent misrepresentation; or

9.9.3 for any matter for which it would be illegal for us to exclude, or attempt to exclude, our liability

10 INDEMNITY

10.1You shall indemnify us against all loss (including loss of profit) or expense however indirect or remote resulting from cancellation or other breach of the Contract by you.

11 DATA PROTECTION ACT 1998

11.1In compliance with the Data Protection Act 1998, customers operating as a partnership or sole trader are hereby given notice that we may transfer information about you to our bankers/financiers for the purposes of supplying the Products and for the following purposes:

11.2obtaining credit insurance;

11.3making credit reference agency searches;

11.4 credit control:

11.5assessment and analysis (including credit scoring, market, product and statistical analysis):

11 6securitisation and

11.7 protecting our interests.

11.8We will provide you with details of our bankers/financiers and that of any credit reference agencies used on request.

12 WRITTEN COMMUNICATIONS

12.1Applicable laws require that some of the information or communications we send to you should be in writing. When using our Catalogue, you accept that communication with us may be either by electronic mail or by post. For contractual purposes, you agree that either method of communication is acceptable you acknowledge that all contracts, notices, information and other communications that we provide to you electronically comply with any legal requirement that such communications be in writing. This condition does not affect your statutory rights. 13 NOTICES

13.1All notices given by you to us must be given to Grabal Alok (UK) Limited at info@uniformstwentyone.co.uk. We may give notice to you at either the e-mail or postal address you provide to us when placing an order, or in any of the ways specified in condition 12 above. Notice will be deemed received and properly served 24 hours after an e-mail is sent, or three days after the date of posting of any letter. In proving the service of any notice, it will be sufficient to prove, in the case of a letter, that such letter was properly addressed, stamped and placed in the post and, in the case of an e-mail that such e-mail was sent to the specified e-mail address of the addressee. We will not be liable for any timeframes under this contract unless the notice you send to us by email is also sent to us by facsimile transmission to 0121 703 8981 on the same day as the day the email was sent.

14 TRANSFER OF RIGHTS AND OBLIGATIONS

14.1The Contract is binding on you and us and on our respective successors and assigns

14.2You may not transfer, assign, charge or otherwise dispose of a Contract, or any of your rights or obligations arising under it, without our prior written consent. 14.3We may transfer, assign, charge, sub-contract or otherwise dispose of a

Contract, or any of our rights or obligations arising under it, at any time during the term of the Contract 15 TERMINATION

15.1We may by notice to you terminate the Contract immediately if you:

15.1.1 are in material breach of any of the terms of the Contract and the breach is incapable of remedy. Failure to pay any sums due in accordance with condition 8 is a material breach of the terms of the Contract which is not capable of remedy. 15.1.2 are in material breach of any of the terms of the Contract where the breach is capable of remedy and you fail to remedy such breach within 15 days following service of a written notice from us, specifying the breach and requiring it to be remedied:

15.1.3 become bankrupt, insolvent, make any composition with your creditors, have a receiver appointed under the Mental Health Act 1983 or die; 15.1.4 have any distraint, execution or other process levied or enforced on any of

its property; 15.1.5 cease to trade or appear in our reasonable opinion likely to or are

threatening to cease to trade;

15.1.6 are subject to a term of imprisonment whether or not suspended;

15.1.7 have a change in your management and/or control as defined by section 840 Income and Corporation Taxes Act 1988; or

15.1.8 the equivalent of any of the above occurs to you under the jurisdiction to which the you are subject or we reasonably anticipate that one of the above set of circumstances is about to occur.

15.2 The termination of the Contact howsoever arising is without prejudice to any of our rights, duties and/or liabilities that have accrued prior to termination. The conditions which expressly or impliedly have effect after termination will continue to be enforceable notwithstanding termination.

15.3 We will be entitled to suspend any deliveries otherwise due to occur following service of a notice specifying breach under 15.1.2, until either you have remedied the breach or the Contract terminates, whichever occurs first. 16 EVENTS OUTSIDE OUR CONTROL

16.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by a Force Majeure Event as defined below.

16.2 A Force Majeure Event includes any act, event, non-happening, omission or accident beyond our reasonable control and includes in particular (without limitation) the following:

16.2.1 Strikes lock-outs or other industrial action

16.2.2 Civil commotion, riot, invasion, terrorist attack or threat of terrorist attack. war (whether declared or not) or threat or preparation for war

16.2.3 Fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster

16.2.4 Impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport.

16.2.5 Impossibility of the use of public or private telecommunications networks. 16.2.6 The acts, decrees, legislation, regulations or restrictions of any aovernment

16.3 Our performance under any Contract is deemed to be suspended for the period that the Force Majeure Event continues, and we will have an extension of time for performance for the duration of that period. We will use our reasonable endeavours to bring the Force Majeure Event to a close or to find a solution by which our obligations under the Contract may be performed despite the Force Maieure Event.

16.4 If the Force Majeure Event continues for a period of more than three months then either party may cancel the Contract without penalty by providing written notification to the other.

17 WAIVER

17.1 If we fail, at any time during the term of a Contract, to insist upon strict performance of any of your obligations under the Contract or any of these terms and conditions, or if we fail to exercise any of the rights or remedies to which we are entitled under the Contract, this shall not constitute a waiver of such rights or remedies and shall not relieve you from compliance with such obligations. 17.2 A waiver by us of any default shall not constitute a waiver of any subsequent default

17.3 No waiver by us of any of these terms and conditions shall be effective unless it is expressly stated to be a waiver and is communicated to you in writing in accordance with condition 14.

18 SEVERABILITY

18.1 If any of these terms and conditions or any provisions of a Contract are determined by any competent authority to be invalid, unlawful or unenforceable to any extent, such term, condition or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent permitted by law.

19 ENTIRE AGREEMENT

19.1 These terms and conditions the Dispatch Confirmation represent the entire agreement between us in relation to the subject matter of any Contract and supersede any prior agreement, understanding or arrangement between us, whether oral or in writing.

19.2 We each acknowledge that, in entering into a Contract, neither of us has relied on any representation, undertaking or promise given by the other or be implied from anything said or written in negotiations between us prior to such Contract except as expressly stated in these terms and conditions.

19.3 You shall not have any remedy in respect of any untrue statement made by us, whether orally or in writing, prior to the date of any Contract (unless such untrue statement was made fraudulently) and your only remedy shall be for breach of contract as provided in these terms and conditions.

19.4 All illustrations and specifications relating to the Products are approximate only and we reserve the right to make such alterations as we think fit. Performance figures are approximate and not to be relied on.

20 OUR RIGHT TO VARY THESE TERMS AND CONDITIONS

20.1 We have the right to revise and amend these terms and conditions from time to time.

20.2 You will be subject to the policies and terms and conditions in force at the time that you order Products from us, unless any change to those policies or these terms and conditions is required to be made by law or governmental authority (in which case it will apply to orders previously placed by you), or if we notify you of the change to those policies or these terms and conditions before we send you the Dispatch Confirmation (in which case we have the right to assume that you have accepted the change to the terms and conditions, unless you notify us to the contrary within seven working days of receipt by you of the Products). 21 LAW AND JURISDICTION

21.1 Contracts for the purchase of Products via this Catalogue will be governed by English law. Any dispute arising from, or related to, such Contracts shall be subject to the exclusive jurisdiction of the courts of England and Wales

CUSTOMER SERVICES

If you have any queries, please do not hesitate to get in touch with our Customer Service team, who will be more than happy to help you.

Ways to get in touch or place an order:

Phone:

0121 703 8811

Fax: 0121 703 8981

Post: Uniforms Twenty One Grabal Alok (UK) Ltd Tureck House Drayton Road Solihull West Midlands B90 4NG

Online:

www.uniformstwentyone.co.uk

E-mail: info@uniformstwentyone.co.u

Terms and conditions apply.

